

Job Description and Person Specification

Kitchen Porter



camphill
village
trust

Taurus Crafts, The Old Park, Lydney
Gloucestershire. GL15 6BU

Would you enjoy working in a beautiful location in the Forest of Dean, within our Café?

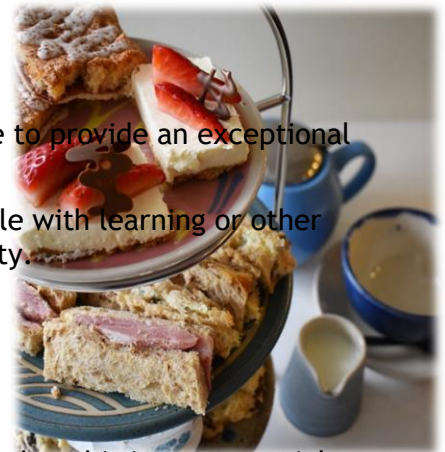
Job title:	Kitchen Porter
Location:	Taurus Crafts, Lydney, Gloucestershire. GL15 6BU
Purpose:	To assist in the café server, garden café, and kitchen so that customers receive a consistently high quality of food and service. To be a helpful and supportive team member particularly to people on work experience or training placements in the restaurant.
Salary:	£11.44 per hour (Under 18s attract a lower rate of pay of per hour)
Hours:	Between 09:00 - 17:30 on a zero-hour contract, working pattern will include some weekends, and occasional shifts at other times of year

Do enjoy being the face of hospitality?

Do you love providing exceptional customer service?

We're looking for several kitchen porters to join us on a contract basis to help with our café. Your hours and working days will be "as required" but there may be opportunities for these roles to become permanent.

- You'll enjoy supporting and servicing customers.
- You'll want to provide the highest standards of customer service.
- You'll love being part of a dedicated but fun team who always strive to provide an exceptional experience for all our customers.
- You'll have a natural and caring ability and be keen to support people with learning or other disabilities and help support them in participating in work and society.



Who are we looking for?

- You'll ideally have experience of working within a café environment, but this is not essential.
- You'll ideally have experience in operating within a catering environment with minimal supervision.
- You'll be used to dealing with members of the public and visitors and always strive to provide an exceptional customer experience.
- You'll have good numeracy and literacy skills, some administration experience and basic computer skills.
- But above all, you'll enjoy having fun in a busy environment

What are the main responsibilities of this role?

Kitchen, as a member of a team

- To operate the dishwasher, keeping up with the flow of cutlery and crockery that returns from the Café and Kitchen areas.
- To wash and put away used cutlery, crockery and Kitchen utensils, using the appropriate cleaning chemicals and cloths, ensuring they are properly clean and put away in their correct locations.
- To keep the dishwasher running in sanitary state, following food hygiene and health and safety requirements and that it is left at the end of shift, drained through and cleaned inside.
- To ensure items are cleaned as instructed by your line manager

- To clear up the kitchen area, making sure the kitchen is always presentable and that food hygiene and health & safety requirements are followed.
- To ensure all areas in the washing up area are clean and safe throughout shift.
- To empty bins during or after shift as required
- To assist the Chef in any kitchen tasks required when appropriate to do so.

Front of house team member

- To greet customers appropriately using exceptional customer service skills while clearing and cleaning tables when required to do so in all café areas

Person specification

- Flexibility to all work tasks
- Good communicator
- Ability to work within a mixed ability team and independently
- Able to follow instructions confidently
- A good sense of humour and a positive attitude
- Ability to work in a fast-paced environment

Experience

Previous experience of operating in a catering environment desirable

Role requirements:

- Good standard level of education (GCSE in Maths & English)
- Great communication and customer service skills
- You will have a proven ability to be honest, dependable, and dedicated to your role
- A “can do” attitude and willingness to ensure all our customers and visitors receive a great experience
- You will be available to work weekends & and occasional shifts at other times of year
- You will be able to work with and support people with mixed abilities.
- A sense of humour and positive attitude really helps we do not expect our colleagues to be stand-up comedians, but we do enjoy having fun.

What do we offer you?

In addition to a competitive salary, our benefits include:

- The hourly rate of pay is dependent on age (21 and over £11.44 per hour)
- Role is subject to timely completion of inhouse training requirements and satisfactory DBS.
- There is a 3% contribution to a company pension scheme (if applicable).



All our employees require a DBS criminal record check. We will do this for you.

We reserve the right to close this vacancy early if we receive a sufficient number of applications.

About the charity

Camphill Village Trust is an award-winning national charity supporting adults with learning and other disabilities. We provide housing, care and support, and day opportunities across our nine communities in England. We enable people to lead safe, healthy, happy lives and to be active citizens.

Our vision

To see more people with learning and other disabilities lead a life of opportunity

Our mission

To empower the people we support to lead more connected and fulfilled lives and make informed life choices

About Taurus Crafts and the service

Taurus Crafts provides work and training opportunities for the people we support, developing new



At Taurus Crafts, people we support are involved in all aspects of our award-winning centre. Trainees serve in our shops and develop their hospitality skills in every area of our café. Our beautiful, artisan gifts and imaginatively designed cards are made by people with learning disabilities as is the crockery we use in our café, which is hand-thrown in our pottery at our nearby Grange Community.

skills, building confidence, and enabling people to participate actively in the community

We have many functions and events throughout the year hosting markets where we sell products made by the people we support. Ranging from crafts, food, cards and jewellery. And at Christmas host our popular Christmas Market selling beautiful hand made baubles, wreaths and a great selection of gifts.



Work is an important part of adult life.

A work experience placement with us offers a range of vocational pathways in a working environment to give the opportunity to learn new skills. These include customer service, hospitality, retail and site maintenance.

It will; increase confidence and self-awareness, build essential transferable skills and give a taste of real working environments.



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